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THE RÉGIE DU LOGEMENT'S CONCILIATION SERVICE

Montréal, January 16, 2009 – The Régie du logement wishes to remind parties to an application that they can use its conciliation service.

When a person files an application at a Régie du logement office, he or she is offered, or can ask to take part in, a conciliation session to try to resolve the dispute with the other party, whether a landlord or a tenant.

The Régie du logement: a tribunal

The Régie du logement is a tribunal that rules in disputes concerning housing leases. A commissioner hears the evidence presented by the parties at a hearing and rules according to the evidence and the applicable laws. The parties must therefore convince the commissioner that they are right. The hearing takes place in a hearing room. The tribunal subsequently renders a written decision that is sent to the parties.

The Régie du logement's mission is also to promote conciliation between landlords and tenants. It is in this context that it offers the possibility of using its conciliation service.

Conciliation: a simple way to settle a dispute amicably

Conciliation is a means to settle disputes by providing the parties with an opportunity to negotiate with the assistance of a conciliator, an impartial person, in order to find an acceptable solution. The service allows the parties to meet, in the same room, in the presence of a Régie du logement conciliator. The conciliator is an experienced decision maker, an unbiased third party, whose role consists in helping the two parties maintain good communication throughout the session. The purpose of the session is to arrive at an amicable agreement.

We at the Régie du logement believe in that method of resolving a dispute.

Please note

Conciliation is not offered for urgent applications, i.e. applications related to the non-payment of rent, the preservation of dwellings or the fixing of rent.

However, if the plaintiff wishes, he or she can ask for a conciliation session, even if the application he or she filed deals with one of those matters.

Conciliation sessions take place in the offices that handle the subject of the applications.

For additional information about this service, please contact the Régie du logement's conciliation service:

Montréal, Laval and Longueuil region

(514) 864-9242

Other regions

1-866-330-5467

For any other information, visit the Website of the Régie du logement, at www.rdl.gouv.qc.ca,